

Clothing accepted for consignment must be name brand, seasonal, freshly laundered, purchased new within the last 3 years and in excellent condition. Items we cannot accept, will be returned to you. Please bring clothing in totes or clothes baskets. Please ensure they are folded nice and neat and wrinkle free. You may bring in up to 40 items, six times per season.

Consignments are 50/50. Our consignment period is 60 days. Items are full price for 42 days and then reduced by 50% for the remaining 18 days.

We accept items Tuesday through Saturday from 10:00 am until 4:30 pm. You must stay until we have gone through your items to take back anything we cannot accept. Please be aware that there may be several ahead of you and you may have to wait just a bit, so please plan accordingly. We will not be able to donate items we cannot keep due to space. Please follow us on Facebook. There may be days we are unable to process items, we will post it on Facebook if so.

At the end of the 60-day contract, items become property of Closet Encore and we will clearance the items out or donate them to charity. If you choose to pick up items that do not sell, they must be picked up on or before the 60-day period. You must go through the store and gather these items yourself. There is a handling fee of \$1.00 an item you wish to pick up. This fee covers the cost of handling, pricing, tagging, etc.

Payouts can be picked up Monday through Saturday between 10:00 am and 5:00 pm.

Items sold through the use of a debit or credit card will be processed a 3% processing fee.

Your consignment account can be tracked online. To access your online account, please go to closetencore.com and click on "check your account online". Please follow the sign in process. You will need your account number and last name to log in. This database is updated each night when we close. Please be aware that if you are a new consignor, your online account will not be accessible until we have entered your items into our system.

Depending on the amount of merchandise we receive, your items may not go on the floor the same day we get them. It may take a few days if we are really busy.

A handling fee is added to the price of every item we keep. We determine the price of an item, then add the handling fee to create the sale price which is listed on the sale tag. If the sale price is reduced, the reduction only applies to the item price, not the handling fee. This fee may change without notice.

We try to go through your items as quickly as possible. We may not notice a stain, broken zipper, hole, etc. the first time we go through your items. If we find a flaw while marking, tagging or hanging an item, we will donate the item without notice. If the item is higher end, we will save the item till the next time you come in. (\$20 or more)

Closet Encore is not responsible for damaged, lost, or stolen items. We are also not responsible for items lost due to fire, flood, tornado or any other natural disaster. Consign at your own risk.

All consignments are subject to holiday or special sales events.

Closet Encore reserves the right to close an account at anytime.